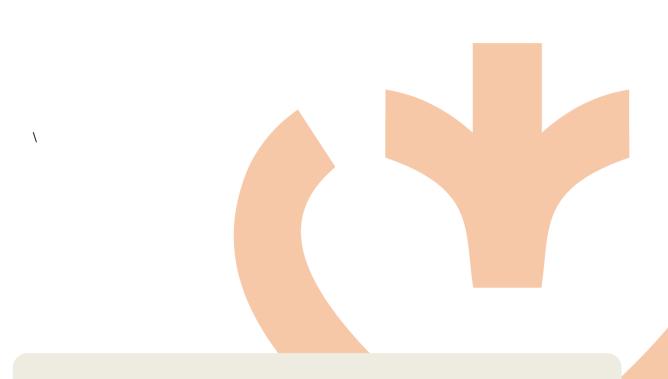


# ACC BIST Business Rules Overview As at 11-May-2022



ACC BIST pilot project: business rules and acceptance criteria



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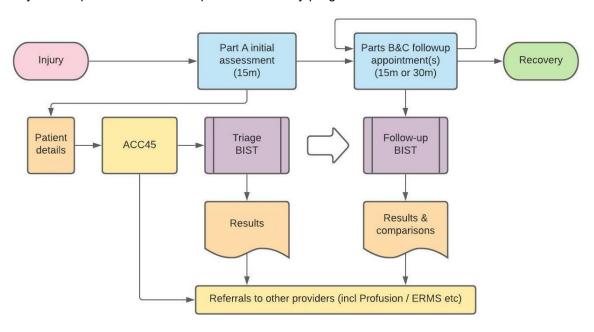
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#### 1 Overview

Manage My Health (MMH) has updated the online Brain Injury Screening Tool (BIST) in conjunction with ACC and AUT. The revised BIST form has been designed specifically for the ACC mTBI pilot commencing May 2022 for practices in Auckland and Canterbury running a Medtech PMS (Evolution or MT32).

For the pilot, an initial patient BIST assessment is made by the clinician at the first triage appointment. Up to 3 follow-up BIST appointments will be fully funded by ACC. BIST scores from each appointment may be compared to assess the patient's recovery progress.



# 2 Quick Reference Guide

When utilising the MMH BIST form to screen a mTBI patient, follow these steps -

Step	Explanation
1. Select patient	as normal, in the Medtech PMS (Evolution or MT32)
2. Enter ACC claim	details in the PMS as normal, into ACC45 or Accident form
3. Open BIST form	from under MMH Patient Tools, select accident, answer questions, click "Submit", (or "Save & Complete Later")
4. Save BIST summary	as pdf, to your desktop or local drive, once submitted, to attach to referral
5. Make referral	if appropriate, using standard PMS referral forms (ED, concussion service, physio, or other) & attach BIST summary pdf
6. Write consultation note	as normal
7. Invite patient to return	in 7-10 days if appropriate, for up to 3 ACC-funded follow-up (BIST) appts



# 3 BIST Form Contributing Considerations

# 3.1 Medtech PMS options (environment)

1.1	Medtech 32 (latest version)
1.2	Evolution (latest version)

# 3.2 Accident preparation possible scenarios (before BIST entry)

2.1	User enters accident into ACC45 form in Medtech
2.2	User enters accident into Accident form in Medtech
2.3	User doesn't enter accident number before the BIST (entered retrospectively into the Triage BIST)

#### 3.3 Practice types (attempting to run the BIST)

3.1	Practice is enrolled in the pilot (on list of enrolled practices w PHO email address)
3.2	Practice on special list of (7) unenrolled permitted practices (gets 5-tab cut-down version of BIST)
3.3	Practice is not enrolled in the pilot (gets message telling them they cannot run the RIST)

## 3.4 BIST patient types (consented or not)

4.1	Gave consent at Triage appointment (gets full 8-tab version of BIST)
4.2	Did not give consent at Triage appointment (gets 5-tab cut-down version of BIST)

#### 3.5 BIST appointment types

5.1	Triage (first appointment for this accident number), determines consent
5.2	Follow-up with consent (3 funded by ACC), views results from prev BISTS for same accident
5.2	Follow-up without consent behaves like another Triage (gets 5-tab cut-down version of BIST)

### 3.6 BIST form exit options

6.1	Submit – data is validated, data is saved, PDF is produced, Medtech integrations occur	
6.2	Save & complete later – incomplete form data is saved, no validation required	
6.3	Cancel – data for this form is discarded	
6.4	Close (browser window red X) – form preserved as at the last save (most recent entries discarded)	

#### 3.7 BIST form entry points

7.1	New form with no previously saved BISTs for same patient, opens empty with 5 tabs
7.2	Incomplete saved form (opens w 5 tabs if not consented, opens w 8 tabs if already consented)
7.3	New form (w prev consented BIST) for same patient automatically opens as F/U for prev accident, & accident number can be changed if necessary
7.4	New form w prev unconsented BIST(s) for same patient opens empty with 5 tabs

# 3.8 BIST compulsory fields for SUBMIT

8.1	Consent (Y/N)
8.2	Address, 24hr question, symptom scores (as per original BIST form)
8.3	Diagnosis (Q5a) and Referral intention (Q6a), if consent=Y

### 3.9 Medtech integrations on SUBMIT (as per original BIST)

9.1	BIST PDF saved into Medtech Patient Outbox (opens as PDF into browser)
9.2	BIST PDF saved into Medtech Patient Forms history
9.3	BIST completion shows in daily record
9.4	Classification of "Concussion" saved for patient, giving BIST scores in comment
9.5	New consultation note form opens

# 3.10 Email integrations on SUBMIT (new)

10.1	If a referral is recommended by the form, or a referral intention is entered, email is sent to PHO
10.2	PREM email to consented patient is queued, for sending in 3 weeks' time if no later BIST occurs



# 4 BIST Form User Story Examples

# 4.1 Standard Scenario (Happy Path)

As a GP, I would like to complete leading edge ACC-funded mTBI treatment involving the BIST form for my head injury accident patient, from within my medtech PMS, under the following patient treatment scenario(s) –

1	Patient arrives for Triage appointment. GP enters new ACC45 into PMS. GP opens BIST and selects accident. Patient gives consent. GP enters data and views red flag messages from BIST. GP makes a diagnosis and decides on a referral intention. GP completes BIST and submits. GP saves BIST PDF. GP makes referral from the PMS and attaches the BIST PDF to the referral.
2	Same patient arrives for Follow-up appointment 7 days later. GP opens BIST and selects same accident. GP can see results of Triage BIST but cannot change fields entered at previous appointments. GP can enter data into any fields where data was not entered previously. 24hr question (ideally) automatically assumed to be N for this appointment. GP enters new symptom scores and impact score. GP views comparisons with prev BIST and red flag messages. GP adds any extra notes and decides on a referral intention. GP completes BIST and submits. GP saves BIST PDF. GP makes referral from the PMS and attaches the BIST PDF to the referral.
3	Same patient arrives for Follow-up appointment 7 days later. GP opens BIST and selects same accident. GP can see results of both previous BISTs but cannot change fields entered at previous appointments. GP can enter data into any fields where data was not entered previously. 24hr question (ideally) automatically assumed to be N for this appointment. GP enters new symptom scores and impact score. GP views comparisons with previous BISTs and red flag messages. GP adds any extra notes and decides on a referral intention. GP completes BIST and submits. GP saves BIST PDF. GP makes referral from the PMS and attaches the BIST PDF to the referral.
4	Same patient arrives for Follow-up appointment 7 days later. GP opens BIST and selects same accident. GP can see results of both previous BISTs but cannot change fields entered at previous appointments. GP can enter data into any fields where data was not entered previously. 24hr question (ideally) automatically assumed to be N for this appointment. GP enters new symptom scores and impact score. GP views comparisons with previous BISTs and red flag messages. GP adds any extra notes and decides on a referral intention. GP (ideally) advises patient that this is their last ACC-funded appointment. GP completes BIST and submits. GP saves BIST PDF. GP makes referral from the PMS and attaches the BIST PDF to the referral.
5	Patient has a new head injury. Patient arrives for Triage appointment. GP enters new ACC45 into PMS. GP opens BIST and selects accident. Patient gives consent. GP enters data and views red flag messages from BIST. GP makes a diagnosis and decides on a referral intention. GP completes BIST and submits. GP saves BIST PDF. GP makes referral from the PMS and attaches the BIST PDF to the referral.
С	Etc for second accident

# 4.2 Types of Variation Scenarios

7	Patient doesn't give consent, so 5 tabs are displayed, no email to PHO, no PREM
8 Patient didn't give consent at triage for this accident, so follow-up is treated like triage (5 ta	
9	Patient didn't know accident number, most data is entered but form is saved for completion later
9	Form can be saved incomplete at any time, then later retrieved, completed and submitted
10	Form can be saved incomplete at any time, then later retrieved and cancelled
11	No referral was recommended or made, so a real-time email is NOT sent to the PHO

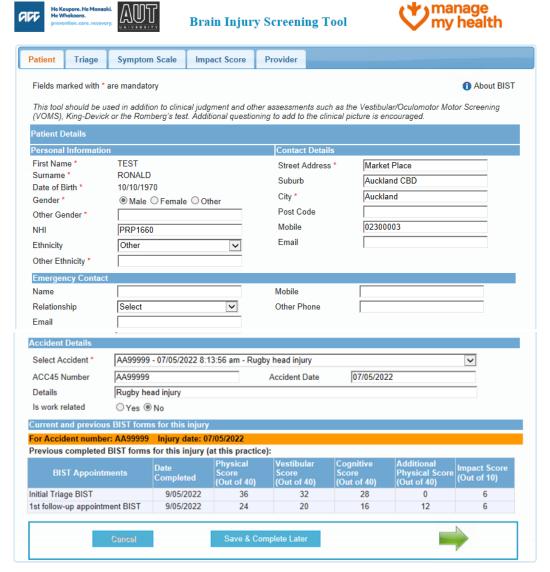


# **BIST Acceptance Criteria by Page/Tab**

#### 5.1 Patient Page (Tab 1)

#### 5.1.1 Acceptance criteria – patient page

1.	For a new empty form, only the original 5 tabs display until patient consent is given
2.	Address is retrieved from PMS and is mandatory (unchanged from original)
3.	Most patient core data is retrieved from PMS. Some can be amended but not saved back to PMS
4.	Other Gender should only display if Gender = O (new field), similar to Other Ethnicity
5.	On selection of ACC45 nbr, retrieve data from earlier forms, & if already consented display all 8 tabs
6.	New BIST summary panel at bottom is filled w prev BIST data on selection of ACC45 nbr
7.	Revised form handling buttons on bottom panel ( CANCEL / SAVE & COMPLETE LATER / NEXT )



This electronic version of the Brain Injury Screening Tool is based on the Auckland University of Technology Brain Injury Screening Tool or BIST. The BIST tool has been developed by the ACC Concussion Clinical Expert Group: Alice Theadom, Natalia Hardaker, Penelope Day, Kris Fernando, Katherine Forch, Kevin Henshall, Doug King, Mark Fulcher, Renata Gottgtroy, Sam Jewell, Stephen Kara, Patria Hume.



### 5.2 Triage Page (Tab 2)

#### 5.2.1 Acceptance criteria – consent question

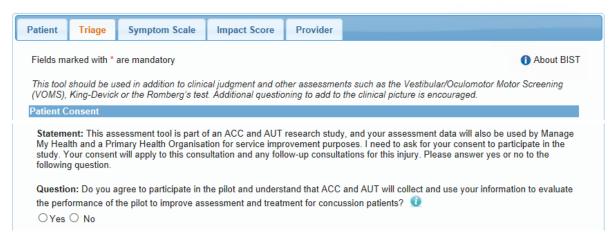
8.	New Patient Consent question YES / NO
9.	The pop-up information box is also shown if they click on No for consent
10.	Consent question is not available (assumed to be no) for the 7 practices with limited access
11.	Consent is only asked at the first (Triage) appointment for a new accident
12.	Consent answer applies to all subsequent BIST forms for the same accident
13.	Consent visible but read-only for follow-up appointments for same accident (regardless of yes or no)
14.	Consent is a mandatory field for SUBMIT
15.	If consent = NO, only 5 tabs display
16.	If consent = YES at triage, then 7 tabs display (all except progress)
17.	If consent = YES at follow-up, then all 8 tabs display





**Brain Injury Screening Tool** 





#### Information

If the patient declines consent, then a cut-down version of the BIST tool will be offered for the initial assessment, with fewer questions and no follow-up linking. Patients will not have access to follow up appointments paid for by ACC as these are elements being tested as part of the pilot project.

OK



#### Triage page (tab 2) continued ...

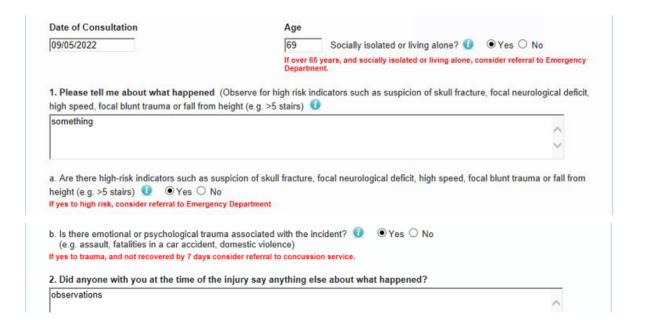
#### 5.2.2 Acceptance criteria – accident details

18. Date and time of injury are pre-filled from the accident form and cannot be changed
19. Age is pre-filled from PMS and cannot be changed
20. Consultation date defaults to today for a new appointment, and cannot be changed

23/03/2022 3:57:27 pm  Date of Consultation Age	
Date of Consultation Age	
5/4/2022 51 Socially isolated or living alone? ① Yes O No	

#### 5.2.3 Acceptance criteria – triage red flag questions

21.	Each red flag message shown below will only appear if the answer fulfills the required conditions
22.	See table further below for red flag messages and information box messages
23.	For Q7, the four sub-questions (a b c d) will not be asked or shown if the answer to Q7 is No.
24.	Q7c "When was your last injury" is now free text (not a date field)
25.	Any question that is answered at the triage appointment will be read-only at the follow-up
26.	Any question that has NOT been previously answered may be entered at a follow-up appointment
27.	Q11 is asked at the triage appointment. Each subsequent follow-up appt will assume NO
28.	Revised buttons on bottom panel ( PREV / CANCEL / SAVE & COMPLETE LATER / NEXT )





# Triage tab (2) continued ...

● Yes ○ No a. If yes, how many times 2	
0 165 0 110	
> 1 vomiting episode, consider referral to Emergency Department.	
Were you knocked out (or did you lose consciousness)? ①	
● Yes ○ No ○ Unknown a. If yes, how long 10 ✓ hrs 30 ✓ mins	
loss of consciousness > brief, consider referral to Emergency Department.	
Did you have a fit or seizure straight afterwards? e.g. go stiff or shake violently?	
● Yes ○ No ○ Unknown	
yes to seizure, consider referral to Emergency Department.	
Are you feeling better, worse or about the same since the injury? ①	
○ Better   Worse   About the same	
symptoms have worsened, consider referral to the Emergency Department.	
Have you hit your head or had a concussion/brain injury before ? ● Yes ○ No	
If yes, how many times? 3	
Recent injury or previous prolonged recovery? 1 • Yes O No	
When was the last injury? 4	
How long did it take you to recover last time, days, weeks, months?   5 month(s)   ✓	
recent injury or previous prolonged recovery, consider referral to concussion service.	
Are you currently taking any medications that thin the blood e.g. anti-coagulants?	
● Yes ○No	
yes to anti-coagulants, consider referral to Emergency Department.	
Have you ever experienced any difficulties with your mental health? ①	
● Yes ○No	
yes to MH issues, and not recovered by 7 days, the person may be at moderate risk of poor recovery and early specialist input may be required.	
. Do you have a history of migraine? (1)	
● Yes ○ No	
es to migraine, and not recovered by 7 days consider referral to concussion service.	
. Was the accident within the last 24 Hours? *	
○ Yes   No - more than 24 hours ago	



#### Triage page (tab 2) continued ...

Triage red flag text, and planned explanation boxes, by question:

Question	Red flag text	Explanatory text
Age >= 65 Isolated=Y	If over 65 years, and socially isolated or living alone, consider referral to Emergency Department	If over 65, consider a lower threshold for hospital evaluation, or referral to the Emergency Department for assessment and observation (according to the Canadian CT Head rules)
1 What happened		Dangerous mechanism of injury is an
1a High risk	If yes to high risk, consider referral to Emergency Department	identified risk factor where hospital evaluation should be considered (according to the Canadian CT Head rules)
1b Trauma	If yes to trauma and not recovered by 7 days, consider referral to concussion service	Post-injury psychological distress is an evidence-based predictor of prolonged recovery (Silverberg et al, 2019)
2. Onlookers view		
3 Vomit > 1	If > 1 vomiting episode, consider referral to Emergency Department	Vomiting ≥2 is a recommendation for a brain scan according to the Canadian CT Head rules
4 Lost Consciousness	If loss of consciousness > brief, consider referral to Emergency Department	Loss of consciousness is a consideration for hospital evaluation according to the American Association of Neurological Surgeons and a predictor of prolonged recovery (Roy 2021).
5 Seizure	If yes to seizure, consider referral to Emergency Department	A seizure witnessed by another person is a consideration for hospital evaluation according to the American Association of Neurological Surgeons and parachute guidelines.
6 Worse	If symptoms have worsened, consider referral to the Emergency Department	Worsening of symptoms within a few days of injury could be indicative of a slow brain bleed or increased swelling in the brain, consider referral to the ED for a brain scan.
7 Previous		A history of previous traumatic brain injury (concussion) is a risk factor prolonged recovery (Ontario Neurotrauna Guidelines, 2013)
7b Recent or prolonged	If recent injury or previous prolonged recovery and not recovered by 7 days, consider referral to concussion service	Previous prolonged recovery means that it is more likely that the person will have prolonged recovery for a subsequent injury
8 Anti-coagulants	If yes to anti-coagulants, consider referral to Emergency Department	Antocoagulated patients are at elevated risk for intracranial bleeding (Ontario Neurotrauma Guidelines, 2013)
9 Mental health	If yes to MH issues and not recovered by 7 days, the person may be at moderate risk of poor recovery and early specialist input may be required. Consider referral to concussion service	Evidence has revealed that people with a history of anxiety/depression or other psychological disorders have more difficulty coping with the challenges of a brain injury and may need further support to recover.
10 Migraine	If yes to migraine and not recovered by 7 days, consider referral to concussion service	If yes to migraine and not recovered by 7 days, consider referral to concussion service

NOTE: New change "not recovered by 7 days," to "not recovering as expected 7 days following injury,"



### 5.3 Progress Page (Tab 3 – New)

#### 5.3.1 Acceptance criteria – progress page

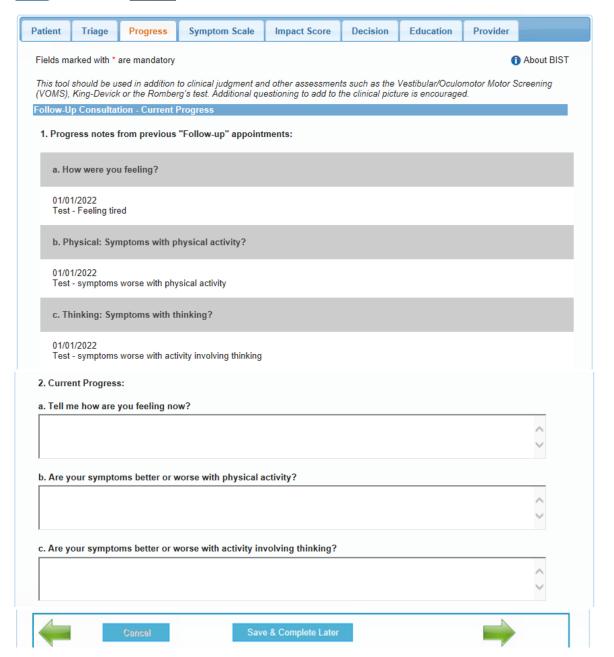
- 29. The "Progress" tab will only be shown at follow-up appointments for consented patients
- 30. Comments from any earlier follow-up appointments may be seen or hidden as required by clicking on the gray bar containing the heading.
- 31. Revised buttons on bottom panel ( PREV / CANCEL / SAVE & COMPLETE LATER / NEXT )





**Brain Injury Screening Tool** 







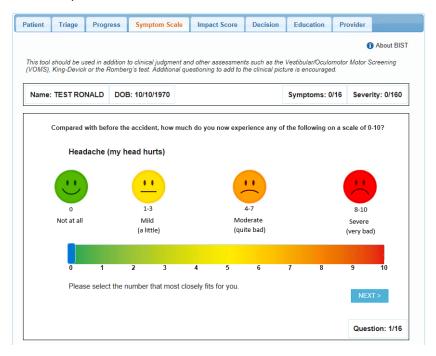
# 5.4 Symptom Scale Page (Tab 4)

#### 5.4.1 Acceptance criteria – symptom scale page

32.	Follow-up appointments will be assumed to be >24h after the injury. Q11 need not be asked if F/U
33.	A new form shows no default answers (every BIST starts from scratch for symptom scores)
34.	If < 24h since accident (Q11 = YES) then 12 questions will be asked
35.	If > 24h since accident (Q11 = NO) then 16 questions will be asked
36.	Prompts for questions asked match question prompts in summary table at the end (see below)
37.	After completion of scoring, summary table shows correct answers by cluster
38.	Second summary table show correct answers, and correct dominant cluster
39.	Symptom scores must all be entered before Submit is permitted (mandatory fields)
40.	Once score entry is finished, save and re-entry is required to change a value (workaround)
41.	Revised buttons on bottom panel ( PREV / CANCEL / SAVE & COMPLETE LATER / NEXT )

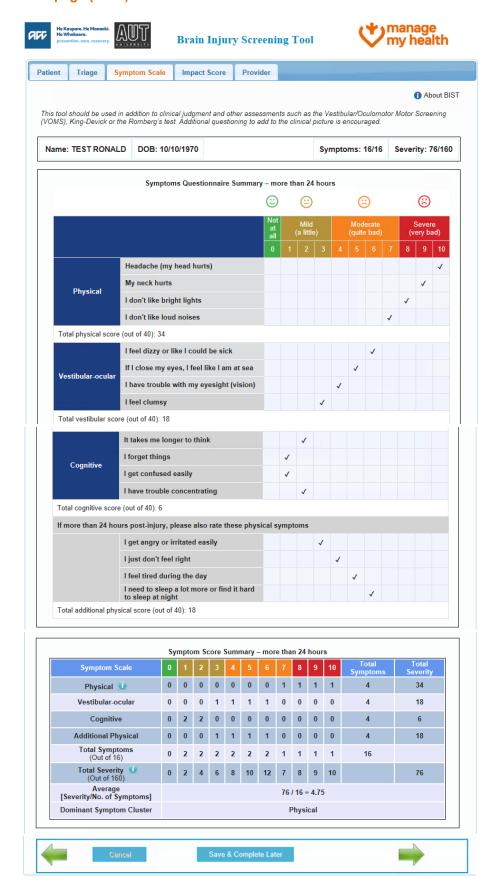


#### Example symptom score question





#### Symptom Score page (tab 4) continued ...

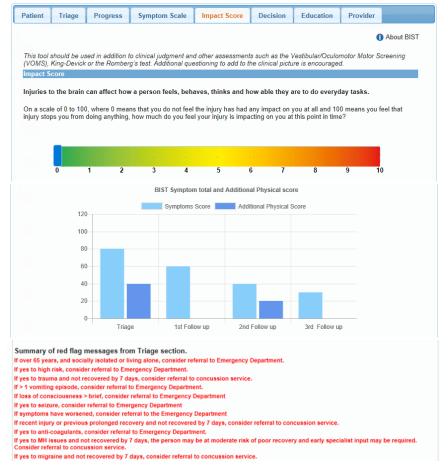




#### 5.5 Impact Score Page (Tab 5)

#### 5.5.1 Acceptance criteria – impact score page

42.	A new form shows no default answer (every BIST starts from scratch for impact score)
43.	Triage page red flag messages are all listed after the impact score question.
44.	Symptom score red flag messages (from current form) are listed after triage red flag messages.
45.	New graph illustrates progress for all BIST forms completed for this accident, so far
46.	Calculated form recommended referral is displayed
47.	Disclaimer note beneath recommendations
48.	Revised buttons on bottom panel ( PREV / CANCEL / SAVE & COMPLETE LATER / NEXT )



#### Summary of score indicators from symptom scale and impact score

If severe headache (>7) consider referral to Emergency Department

If 50/66 or more consider referral to specialist concussion service, as this person is likely to be at moderate risk of poor recovery

If < 50/66 this person is at low risk, monitor and follow-up in 7-10 days

NOTE: If there is a high symptom cluster in any category consider onward referral for specialist support, eg. physio for vestibular issues.

NOTE: If low symptom score but high impact (eg. unable to work), explore whether a particular symptom needs to be addressed to support recovery and return to function, e.g. refer to physio specifically for neck pain.

NOTE: If low symptom burden and low impact, consider whether patient has recovered and can be discharged

 $\textbf{Calculated form referral recommendation:} \ \underline{\textbf{Consider referral to}} \ \dots \ [\ \textbf{ED / CS if not recovered by 7d / None (follow-up in 7-10 days)}]$ 

Note: These recommendations are just a guide if you are concerned about a patient, please consider referral to the emergency department or concussion service for further investigation. It's important to reassure the patient that most people recover well from these injuries. Advise on the importance of coming back for a follow up in 7-10 days to check people are recovering as expected and to reassure if that's not the case then additional supports can be provided.

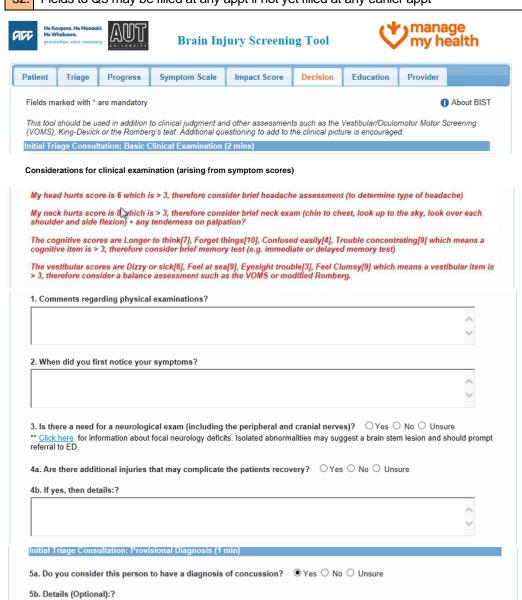




#### 5.6 Decision Page (Tab 6 – New)

#### 5.6.1 Acceptance criteria – top of decision page

49. Decision tab only displays for consented patients
50. Clinical examination recommendations from current form symptom scores display at the top.
51. Fields to Q5 are intended for the triage appointment & will be read-only at F/U, if previously filled
52. Fields to Q5 may be filled at any appt if not yet filled at any earlier appt

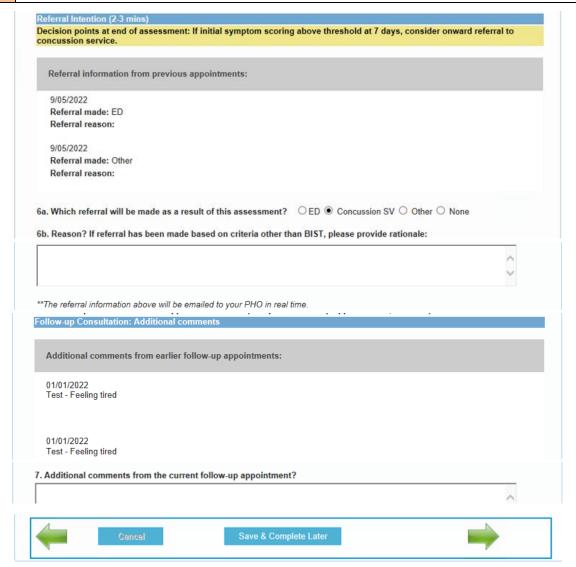




#### Decision page (tab 4) continued ...

#### 5.6.2 Acceptance criteria – bottom of decision page

53.	Referral information from previous BIST consultations are available for viewing
54.	Referral fields have no default values
55.	Additional Comments from previous BIST consultations are available for viewing
56.	Additional comments field has no default
57.	Revised buttons on bottom panel (PREV / CANCEL / SAVE & COMPLETE LATER/ NEXT)





# 5.7 Education Page (Tab 7 – New)

#### 5.7.1 Acceptance criteria – education page

58. Education tab will only display for consented patients

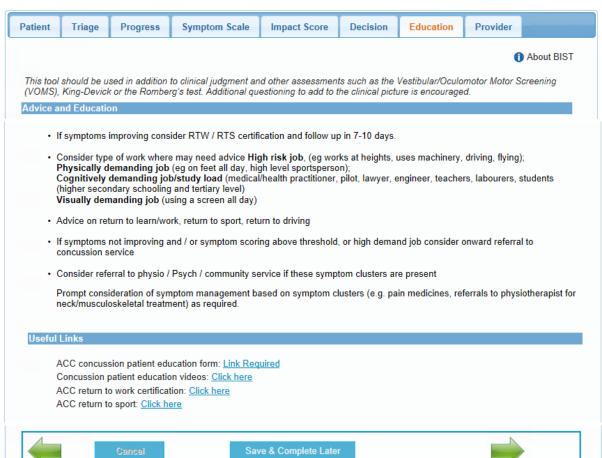
59. Revised buttons on bottom panel ( PREV / CANCEL / SAVE & COMPLETE LATER / NEXT )





#### **Brain Injury Screening Tool**





#### Acknowledgements

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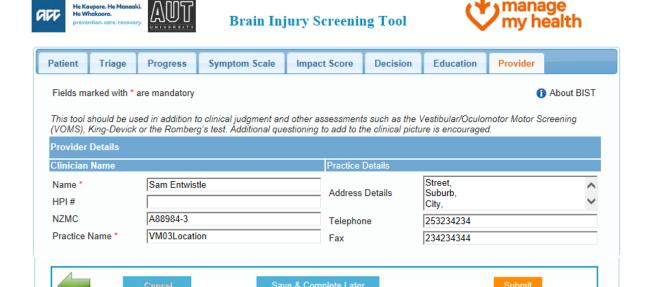
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### 5.8 Provider Page (Tab 8)

#### 5.8.1 Acceptance criteria – provider page

60. Revised buttons at bottom ( PREV / CANCEL / SAVE & COMPLETE LATER / SUBMIT )
61. The SUBMIT will not proceed if any required fields are missing. These are patient address, ACC45 number, consent Y/N, symptom scores, diagnosis, and referral intention.
62. If the "SUBMIT" will not proceed due to missing information, the form will need to either be canceled, closed, or saved until such time as it can be completed
63. The "Submit", "Cancel", and "Save & Complete Later" messages and functions all work correctly



#### Acknowledgements:

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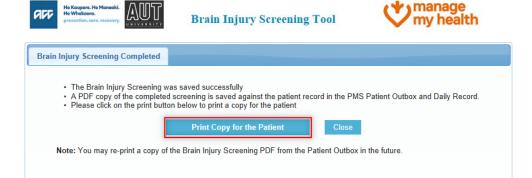


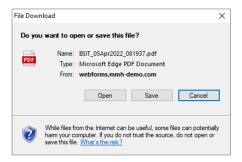


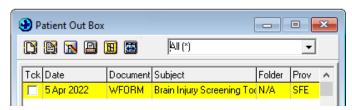
#### 5.9 Form Completion and PDF access

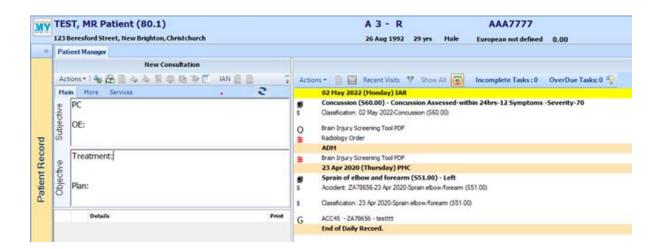
#### 5.9.1 Acceptance criteria - after SUBMIT

64. A PDF summary of the form is available to save or print after the form has been completed
65. The BIST PDF is also available in the patient outbox and forms history
66. A classification (diagnosis) or concussion is written, and BIST severity score is noted there











# **5.10 Existing PDF for reference**

#### 5.10.1 Acceptance criteria - for PDF

67. Branding and new fields will be added to the existing PDF ... currently underway

