

PCW- Partnership Community Worker



www.pegasus.org.nz

PEGASUS HEALTH

Pegasus Health's Services to Improve Access is centred on the goal of ensuring the identified target populations in Canterbury are accessing the health care they need with the support and assistance of our team of PCW- Partnership Community Workers.

PCW- PARTNERSHIP COMMUNITY WORKER

The PCW team form a diverse network funded and supported by Pegasus Health and employed by community organisations across Canterbury. They work in collaboration with Pegasus PHO General Practice Teams and their local communities to reduce any barriers that a person/family/whānau; may experience in accessing health care. PCWs focus on people who are not enrolled in General Practice or who are enrolled but are not visiting their general practice teams as often as they need to.

WHEN TO REFER TO A PCW

If you know of people within your community who need support around their health and wellbeing but are unable to access this help for various reasons then a referral to a PCW may be appropriate. The PCW Service is not an emergency or crisis service. For further information and a PCW contact list and referral form visit www.pegasus.org.nz

CONTACTS

PCW Coordinator: Maureen van Venrooy, P: 022 010 3296, maureen.vanvenrooy@pegasus.org.nz

Community Liaison Access Manager: Melissa McCreanor, P: 021 868 491, melissa.mccreanor@pegasus.org.nz

Referral criteria for PCW Service:

- People who are low income, Māori, Pacific, Refugee and Migrant
- People who have physical and/or mental health issue/s
- People who are currently enrolled with a Pegasus PHO Practice
- People who are seeking enrolment with a Pegasus PHO Practice
- People who are not enrolled with a general practice (GP)

PCWs work with:

- People in Canterbury who are vulnerable, may be socially isolated and alienated from support networks and have unmet health needs
- People who experience barriers to accessing health and other support services
- People of all ages

PCW's role is:

- Short term and task focused
- Can assist people to gain access to health care and social services
- Can assist people navigate the health system
- Can support people to attend appointments
- Can support people to identify and address needs impacting on their health
- Can provide information about supports/resources available in the community and connect people with community support services
- Can provide cultural support and link with interpreter services

Your Local PCW: _____