

Child Health Support Service



www.pegasus.health.nz

PEGASUS HEALTH is a Primary Health Organisation (PHO). A number of general practices in Canterbury belong to Pegasus Health. We provide essential community health care services to people who are enrolled with the Pegasus general practices.

CHILD HEALTH SUPPORT SERVICE (CHSS)

This service aims to improve the health, social, behavioural needs and well-being of children aged 0-17 years. We work alongside the general practice team, offering a home visit/phone session to understand needs, provide information and link family, whānau and caregivers to services and agencies for ongoing support. This free service is for those who have concerns about their child's health, social, behaviour or wellbeing and are motivated to address the issues.

HOW CAN YOU ACCESS THIS SUPPORT?

Talk with your doctor or nurse about referring to this service.

CONTACTS

Child Health Coordinators:

Nikki Nute, Tahlia Rae, Jen Walker
CHSS@pegasus.health.nz
P: 03 3530879 or 0800 333 475



HOW DOES IT WORK? The Child Health Coordinator will:

- > Make contact to arrange a time to connect and listen to the family, whānau and together explore what could help.
- > Work with family, whānau to identify their needs, assess and refer them to appropriate agencies for ongoing support.
- > Support to find the right service for children's mental health, behaviour and social support needs.
- > Provide short term interventions. If the family, whānau need ongoing support and involvement, they will be linked with the most appropriate service/s.

FAMILY, WHĀNAU RIGHTS

- > Family, whānau can expect the Child Health Coordinator to treat them with respect.
- > The GP will be kept informed and updated of information shared and any referrals made.
- > Sharing information with others will need the family, whānau consent.
- > The family, whānau can withdraw from the service at any time.
- > If for any reason the family, whānau are not happy with the service, they can contact the Community Liaison Access Manager.

For further information visit www.pegasus.health.nz