

## Privacy Information Statement

Your 'personal information' is any information that can identify you as an individual. Your 'health information' includes information about your health or disabilities and medical history. In this statement 'information' means both your personal and health information.



### How is my information used?

#### Information held by your practice

The main reason your general practice collects and uses your information is to provide and keep a record of your healthcare.

Your GP will collect information during each consultation in your notes and will let you know what information is being collected and why, along with who it is being shared with. Where possible they will seek permission to share your information.

GPs can also share your information between healthcare providers in Canterbury through a secure record system called HealthOne. You can speak to your provider to find out more information or go to [healthone.org.nz](http://healthone.org.nz).

#### Information held by Pegasus Health

As a Primary Health Organisation (PHO), Pegasus supports general practice and community health providers throughout Canterbury to deliver health services.

For this work Pegasus has access to information held by general practice, and when it is used it does not identify you.

#### Across the wider health sector

Your information is shared across the wider health network including ACC and the Ministry of Health as part of providing care and improving services. Each department has its own policies and processes.

### How long will my information be kept for?

Practices are legally required to keep your health information for 10 years after the last time you were provided with a health service.

### Can I access my information?

You can request a copy of any information about yourself, however we do require proof of your identity. You can also correct any information you think is wrong. Ask your GP to make a request.

### Privacy complaints

Health providers must follow the Health Information Privacy Code 2020 and the Privacy Act 2020. These provide rules for the collection, storage, use and sharing of information.

If you have concerns about your privacy and the handling of your information, talk with your healthcare provider.

You can also contact the Office of the Privacy Commissioner at 0800 803 909, or [enquiries@privacy.org.nz](mailto:enquiries@privacy.org.nz)



YOUR HEALTH

**WHY ENROL  
WITH A GENERAL  
PRACTICE?**

A general practice team generally consists of a GP, practice nurse and administration team who work together to look after the health of people of all ages.



They mostly work at medical centres but they also work in after-hours clinics, providing 24-hour medical care in Canterbury.

They can deal with many medical problems and will refer you to the hospital if needed. Your general practice team can get to know you and your family's health needs over time.

Book in to see your general practice team if you have a new illness or any concerns about your health. They'll also care for ongoing health needs if you have a longterm condition, such as high blood pressure or diabetes.

Some practices offer both virtual and face-co-face consultations.



Primary Health Organisations (PHOs) allow the Government to ensure that everyone has access to a general practitioner and a primary care practice.

PHOs bring together doctors, nurses and other health professionals (such as Māori health workers, health promoters, dietitians, pharmacists, physiotherapists, mental health workers and midwives) in the community to serve the needs of

Enrolling with a practice means you will get cheaper doctors visits and be able to access services, such as stop smoking programmes and mental health support.

It also means you will get more consistent health care, as your general practice team get to know you and your health needs.

Enrolling is free and voluntary. If you choose not to enrol, then you can still receive health services from a chosen

### Enrolling is easy.

Just fill in a form at your general practice of choice. If you need assistance completing the form, the reception staff will help you. Parents can enrol their children if under 16 years



[Find a local general practice](#)